

# FLYER

WHERE WE ARE NOW. WHAT WE'VE BEEN DOING. WHERE WE'RE GOING.

August 2013  
Issue 87

## BUSINESS INSURANCE HONORS GLOBAL AEROSPACE CUSTOMERS

OUTSTANDING INDIVIDUALS NAMED TO 2013 RISK  
MANAGEMENT HONOR ROLL®



The April 22nd edition of **Business Insurance** magazine featured their 2013 Risk Management Honor Roll® Awards. Honor Roll members have demonstrated outstanding performance in the practice of risk management. According to Business Insurance, the honorees were selected by an independent panel of judges made up of former honorees and insurance industry executives. Among those honored were Global Aerospace customers, **Chad Jackson (Staff Director of Risk Management - FedEx Corp.)** and **Dennis Royer (Senior Director of Risk Management – AutoNation, Inc.)**.

*continued on page 2*



Chad Jackson

As head of risk management for FedEx Corp., **Chad Jackson's** responsibilities include oversight of their eight operating companies; each of which maintains its own risk management department. Mr. Jackson's risk management initiatives continually promote

increased communication and collaboration between operating companies. The cost savings through restructuring of insurance programs and the use of data collection tools have helped to significantly reduce FedEx's cost of risk in the past three years. For the aforementioned accomplishments, Mr. Jackson was named to the 2013 Risk Management Honor Roll®.

FedEx Corp. was founded in 1971 as Federal Express Corporation in Little Rock, Arkansas by Frederick W. Smith. With 300,000 employees and over 600 aircraft servicing 375 airports worldwide, FedEx Corp. is a global delivery service offering customers and businesses a broad portfolio of transportation, e-commerce and business services among their eight operating companies.



Dennis Royer

As risk manager for the largest auto retail company in the United States, **Dennis Royer** is responsible for managing over 200 dealerships nationwide. Since joining AutoNation in

2007, Mr. Royer has used the experience he gained as risk manager at food retailer Wendy's International to successfully manage AutoNation's risk portfolio. Mr. Royer's ability to collaborate and partner with key individuals within the organization has allowed him to implement a proactive risk management culture that has resulted in a 30% reduction in the cost of risk. For his contributions, he was honored with a spot on the 2013 Risk Management Honor Roll®.

AutoNation is the largest auto retail company in the United States selling 32 different manufacturer brands nationwide. Founded in 1996 by entrepreneur H. Wayne Huizenga, AutoNation currently has hundreds of retail car dealerships across the United States and has approximately 20,000 employees.

**Global Aerospace would like to congratulate both Mr. Jackson and Mr. Royer on their accomplishments which have earned them much deserved industry recognition.**

### About the Awards

The Risk Manager of the Year® and Risk Management Honor Roll® Awards are presented by Crain Communications Inc.'s Business Insurance, which is the newsmagazine reporting weekly for corporate risk, employee benefit and financial executives, in collaboration with the Risk & Insurance Management Society Inc., which is the professional organization dedicated to advancing the practice of risk management.

The Risk Manager of the Year® Award was created in 1977 to increase recognition of the risk management profession and to recognize outstanding performance in the practice of risk management. The first award was presented in 1978. The Risk Management Honor Roll® Awards were introduced in 1983.

Anyone involved in risk management for a corporation, financial institution, not-for-profit institution or government entity can be nominated. The person need not practice risk management full time, but the candidate must be a full-time employee of the corporation, institution or government entity for which he or she practices risk management. Administrators and executive directors of self-insurance funds or self-insurance pools are eligible for nomination. The candidate may be nominated by anyone familiar with his or her work, like a superior, the risk management staff, a colleague with another company or a broker, insurer or other service supplier. Previous candidates selected for the Risk Management Honor Roll® are eligible to be re-nominated for the Risk Manager of the Year® Award five years after being named to the Honor Roll.

# NBAA Safety Committee Promotes “TOP TEN”



by Eric Barfield

The **National Business Aviation Association (NBAA) Safety Committee** is promoting its top ten list of significant risks facing business aviation today. Each year the Committee holds a risk assessment meeting, taking input from a diverse group of over thirty aviation professionals that includes small and large aircraft operators as well as key subject matter experts from around the industry. Global Aerospace’s own **Marilena Sharpell** (SVP, Underwriting Executive, Parsippany) joined the Committee last year to further enhance Global’s proactive commitment to aviation safety.

Committee Chair Eric Barfield, Director of Operations for Hope Aviation Insurance, states “The NBAA Safety Committee promotes safety as the cornerstone value of business aviation by identifying significant industry risks and serves as a center of expertise on a wide range of safety matters.” Barfield elaborated, “It is our duty to examine then raise awareness of the unique safety issues that impact all of business aviation, regardless of operator size.”

## The Current Top Ten:

- 1 Professionalism.** A personal as well as organizational commitment to operational discipline, standards, and continuous improvement.
- 2 Safety Culture.** The entire organization is aligned to fully embrace a proactive safety mindset supported by a Just Culture that is evidenced by word and deed.
- 3 Airmanship Skills.** Meaningful training focused upon data-driven, prevalent risks is the most important risk mitigation tool.
- 4 Light Business Airplane (LBA) Safety.** More companies are utilizing light airplanes to sustain and grow business, often single-pilot and without the support of full-time aviation resources.
- 5 Talent Pipeline.** Attraction, developmental mentoring, and retention of new professionals who can safely maintain, service and fly business aviation into the future.
- 6 Impact of Technology.** The rate of technological developments and implementation has increased dramatically, challenging the ability to adapt or continue with obsolete systems.
- 7 Public Policy.** Legislative decisions and policy making at national, state and local levels are having detrimental impacts on safety.
- 8 Airport Safety.** Operators need to exercise increased vigilance while operating at unfamiliar and uncontrolled airports.
- 9 Fatigue.** In order to perform at their best, business aviation professionals must manage the onset of fatigue while working in a world of constantly changing schedules and demands.
- 10 Task Saturation.** Too much to do without enough time, tools or resources leads to the inability to focus on what really matters, often precluding appropriate assessment of risk as well as proper threat and error management.

The Committee has several working groups that address one or more areas on the list by studying underlying issues then providing scalable deliverables to help mitigate the risks. Current groups include business aviation pilot training, fatigue, LBA safety, and airport safety. The Committee will hold a special open meeting at the **NBAA Convention in Las Vegas on October 22, 2013** to gather industry input on the current top ten areas of significant risk as well as emerging risks facing business aviation. This stakeholder input will be useful for the Committee’s 2014 risk assessment meeting as it strives to remain relevant while helping our quick-changing industry effectively manage its risk. For more information, visit [www.nbaa.org/ops/safety/](http://www.nbaa.org/ops/safety/).

Visit Global Aerospace at



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## MAPFRE HOSTS GLOBAL RISKS SEMINAR

On June 13-14, 2013, MAPFRE GLOBAL RISKS, a subsidiary of MAPFRE, S.A., hosted its 23rd international seminar in Seville Spain. The theme this year was *“The Challenges for the Insurance Industry by the Globalization of Markets.”* Over 400 insurance professionals from 52 countries were in attendance. Attendees participated in various round table topics including, *Regional Insurance Programs in Latin America, Accumulation Covers and Cyber Risks and Their Influence on Global Organizations.*

“The MAPFRE GLOBAL RISKS Forum is an example of our wish to be even closer to our clients and collaborators, promoting a communication space in which to explore the themes of greatest interest, enabling us to better understand your interests and needs and favouring the exchange of knowledge among all the participants,” said Alfredo Arán Iglesia, General Manager, MAPFRE GLOBAL RISKS.

Seville is located in Spain’s southern region of Andalusia. Credited with the invention of tapas, Seville is the home of the Spanish traditions of flamenco dancing and bullfighting. It is also known for historic Roman, Islamic, Gothic and Renaissance Architecture and its summer Mediterranean climate.



Plaza de Toros de la Real Maestranza de Caballería de Sevilla is the oldest bullring in Spain.

L to R: Concha Carcelén (MGR Head of Commercial Aviation), Cristina Criado (MGR Aviation), Diego A. Suárez (SVP, Latin America-Global Aerospace), Alfredo Arán Iglesia (MAPFRE GLOBAL RISKS General Manager), Martin Cox (Underwriting Executive-Global Aerospace), Paola Serrano (MGR Director of Aviation and Space), Cristina Quintero (MGR Aviation Manager)



L to R: Udo Kappes (EADS Corporate Property Insurance Risk Manager), Paola Serrano (MGR Director of Aviation and Space), Cristina Criado (MGR Aviation), Diego A. Suárez, Cristina Quintero (MGR Head of General Aviation), Raquel del Castillo (EADS Insurance Manager Spain)

## Hope Aviation Marks 50 Years!

**Hope Aviation** recently celebrated their 50th Anniversary and Global Aerospace was pleased to join the celebration at the Hope Aviation Hangar Party in their home city of Columbia, South Carolina. Over fifty underwriters from fifteen insurance companies attended the event.

Global Aerospace was pleased to spend some time meeting the full Hope Aviation team and presented them with an anniversary case of custom labeled champagne!



L to R: Eric Barfield (Director of Operations & Broker), Nick Methven (SVP, Underwriting Executive), Kathy Kenyon (Broker), Marion Hope (President/Broker), Jeff Bruno (EVP, Chief Underwriting Officer), Diana Bissinger (Senior Underwriter-Atlanta), Stuart Hope (Vice President/Broker), Marilena Sharpell (SVP, Underwriting Executive), Shannon Hope (Broker), Tim Carter (Underwriting Manager-Atlanta), Mena Hope-Gardiner (Secretary/Treasurer & Broker), Kelli Feathers (Senior Account Executive).

## Q&A with Nick Brown: *JLT Plane Talking*



Nick Brown (Chief Executive Officer)

*Nick Brown (Chief Executive Officer) was recently featured in the 1st Quarter 2013 issue of **Plane Talking**, a publication produced by JLT Group. JLT is one of the world's largest international providers of insurance and employee benefits related advice, brokerage and associated services. JLT has operations in all major aviation insurance markets including London, Singapore, Hong Kong and North America, and they provide aviation insurance expertise to clients across the world through the JLT International Network of offices.*

*Below is an excerpt from:*

***"Lead Lines - Q&A: Nick Brown Talks Global Aerospace and the Aviation Insurance Market"***

### **How is Global Aerospace placed in the market as a pure Aviation trader?**

Aviation is all we do, so we are very much dependent on this market for our livelihood. This means that our underwriters need to be able to understand the market and respond accordingly - to be commercial whilst still achieving an overall portfolio that makes sense. Our actions are fully accountable to our shareholders and pool members and we cannot mask poor Aviation results behind other income streams. On the other hand, **the great advantage of being a specialist is that we are free to make our own decisions** without being driven by pressures coming from other parts of the business.

### **What do you believe are the two most valuable services Global brings to your clients?**

First and foremost is the **expertise and experience we can offer in claims**, gained through handling many high profile and complex losses over the years. Secondly our clients want a **responsive service from underwriters who understand the detail of the business**, so that all enquiries and requests can be turned around quickly and efficiently. This is a standard we aim to deliver throughout our network.

### **With pressure on all companies to reduce "frictional costs" does Global feel that their current working practices need to change?**

Absolutely. The dramatically reduced revenues in the business over recent years have really put the focus back onto operating costs - and I would question whether the industry as a whole can really afford the sort of infrastructure it currently supports. Within Global **we have made significant investments in technology to improve efficiency** - things like digital file management and workflow systems, automated underwriting and policy systems and web trading platforms. But the mindset of the industry needs to change too. We need to stop the obsession for "bespoking" every policy and move to much **greater standardisation** and less "human" intervention on the smaller, less complex risks.

### **What will it take to see an upward change in the current market conditions?**

In my view, a major loss or two (of the sort we have not seen for a few years) is unlikely to have much appreciable effect, except maybe on a temporary basis. An underwriter who is unprofitable following such an event can go to his management and say "I have lost some money because of this event you saw on CNN, but now we can expect rates to go up and so we should stay in the business." On the other hand, it is much harder for the same underwriter to explain why his account is unprofitable if there have been no major losses, particularly if rates are still going down. The premium levels we are now reaching in all sectors of our business are so low that they may not be sufficient to cover even the normal background claims. So ultimately, **it is likely to be the attritional claims, and the realisation that there is no premium left to cover the real risk that will bring about change in the market.**



## Longtime Insured Honored: William “Bill” Bohlke Earns FAA Wright Brother’s Master Pilot Award

On April 12th, **Jim Rohan** (Senior Underwriter, Atlanta), **Diana Bissinger** (Senior Underwriter, Atlanta) and **Rob Little** (P/T Director of Special Programs, Atlanta) supported friend and longtime insured, William “Bill” Bohlke, as he received the award for pilots with 50 or more years of safe flight, professionalism and service to the aviation community.

A native of Spring Valley, New York, Bohlke made his first solo flight at the controls of a Piper Tri Pacer on his 16th birthday and has been deeply involved in aviation ever since. A longtime aviation entrepreneur involved in Caribbean air transport, fixed-base operations and the Virgin Islands Flight School, Bohlke has logged more than 35,000 hours, primarily as a captain with American Airlines. He retired from that company in 2005 after 37 years of service.

Since his retirement from American Airlines, he has worked full time at Bohlke International Airways based in St. Croix, US Virgin Islands. The firm operates under FAR Part 135 with a Cessna Citation, a Beech King Air 200 and a Mitsubishi MU-2 Solitaire. The company continues to run the flight school and is the official Caribbean distributor for Diamond Aircraft. Congratulations to Bill on this prestigious award!



L to R: Jim Rohan, William “Billy” Bohlke, Laurie Bohlke, Maria Cruz, Art Bossler, William “Bill” Bohlke, Ruth Ann “Tuddy” Bohlke, Isabelle Bohlke, Jack Bohlke, and Diana Bissinger

## IUAI Wrap Up



This year the annual meeting of the International Union of Aerospace Insurers (IUAI) took place in sunny Bermuda. The convention was attended by approximately 175 members of the international aerospace underwriting community. A number of highly interesting and topical presentations were given by members and guest speakers, including Frank Jackman of **Flight Safety Foundation**. As usual, Global hosted a dinner during the event for our business partners (see photo at right) which took place in the delightful surroundings of Tom Moore’s Tavern.



L to R: Roland Kuesters (Munich RE), Janine Weber (Ben Weber’s (Partner Re) wife), Joe Taccetta (SVP, Airline Practice Leader-Claims, Parsippany), Jeff Cassidy (President and Chief Operating Officer, Parsippany), Renate Strasser (Munich RE), Guido Funke (Munich RE and Chairman of the Global Pool) and Christina Quintero (Mapfre)

# Where In The World?!

Can you guess the location of this photo?



To participate, email your guess to [safety@global-aero.com](mailto:safety@global-aero.com). Be as specific as possible - the first, most accurate, guess wins!

The Winner will be announced in the next issue of the FLYER...and receive a signed copy of Dr. Tony Kern's book, "Going Pro. The Deliberate Practice of Professionalism," and a Global Aerospace tote bag filled with prizes!

**Congratulations to our April 2013 winner of "Where in the World?!"**

**Renato Covelo, Director Jurídico  
Azul Linhas Aéreas Brasileiras**

Renato was the first to contact Global with the location of the photo at right: **Gavião Peixoto Airport, São Paulo, Brazil**



## SM4 News!

To recognize the continued support from the broker community, Global is expanding the 2013 SM4 seminar schedule to deliver specific broker only seminar events. These events are designed to provide you with up to date safety and emergency response information that you can immediately use to increase your understanding of the risk management issues faced by your aviation customers.

Join us on **October 10th in Chicago** for a high quality one-day seminar that will be CE credited and offered at no cost. Continental breakfast and lunch will be provided. **Space is limited.**

**To register please call Rena Urso Baker at: 973-490-8572.**

**October 10, 2013 8:30 am - 4:30 pm**

**LOCATION:** Law Offices of Bryan Cave LLP  
161 North Clark Street, Chicago, IL 60601

**SPEAKERS:**

Mr. Tony Kern - Convergent Performance LLC  
Mr. Don Chupp - Fireside Partners, LLC  
Mr. Bill Dolny - MedAire

**Learn More About:**

- Level III Professionalism
- Emergency Response and Family Assistance
- Medical and Security Risk Management



## OneGlobal...Over The Atlantic

In early May, **Jean Fournier** (Managing Director, Paris) visited Global Aerospace insured **DAHER-SOCATA's** North American offices located at Perry Airport in Pembroke Pines, Florida. DAHER-SOCATA is one of the world's leading general aviation manufacturers, with more than 17,000 aircraft built since its creation as Morane-Saulnier in 1911. Having now built aircraft for over a century, the Group continues to invest in its specialization as an aircraft manufacturer. Current products include the TBM 850 high-speed turboprop aircraft, aerostructures for civil airliners, military transporters, business and regional jets and helicopters.

Michel Adam de Villers (VP Sales, DAHER-SOCATA Aircraft Division) reviewed the status of the North American market and provided an update on the reliability of the PT6A-64 and PT6A-66D turboprop engines manufactured by Pratt & Whitney Canada. Michel reported that over the past 10 years, there have been no engine related in-flight shut downs recorded on either the TBM 700 or the TBM 850 aircraft! He flies the TBM 850 aircraft regularly over the Atlantic and particularly enjoys the portion of the flight that is over Greenland.

Michel stated, "DAHER-SOCATA is committed to safety. The use of the Pratt & Whitney engines, together with our continuing focus to improve all aspects of flight safety, have provided our organization with a solid ground to achieve this goal." Charlie Holomek (VP Customer Support Americas, DAHER-SOCATA), joins Michel in his commitment to aviation safety. "Our TBM pilot community gathers highly skilled pilots who are very active in this area. We strongly encourage initiatives such as bi-annual simulator training and behavioural awareness. The Global Aerospace SM4 program and the expertise from the first class partners is absolutely great in that respect."

The Global Aerospace team values the focus on safety made by all those involved in the aerospace industry. Our partnership with DAHER-SOCATA, and recent visit to their U.S. location, is an example of our oneGlobal approach to aerospace risks: **"Deliver the best Global has to offer, to any client, anywhere in the world, seamlessly."**



L to R: Michel Adam de Villers and Patricia Chase, Director of Finance and Administration of DAHER SOCATA North America with Jean Fournier and Charlie Holomek.

## Global Hosts "Ladies Day" at Royal Ascot Races



**Rachel Barrie** (Underwriting Manager-Airlines, London) and **Martin Cox** (Underwriting Executive, London) hosted several clients and brokers at this years "Ladies Day" at Royal Ascot. Ladies Day at Royal Ascot is renowned as the biggest day on the British social and sporting calendar. After watching the Royal Procession, our guests were treated to a fine day of racing, including a winning horse for Her Majesty! Queen Elizabeth II's horse won the Gold Cup at the race, making the queen the first reigning monarch to win the prize in its 207-year history.

Back, L to R: Sara Mulcahy (GECAS), Alexandra Rodina (Kennedy's), Rachel Barrie, Marie Thomas (Marsh), Heidi Elmer (Willis) Middle, L to R: Mary Rogerson (Rolls Royce), Claire Vincent (JLT), Teresa Sutton (London Gatwick), Catherine Boucher (Easyjet) Front: Martin Cox

# GLOBAL FAMILY: SPACE CAMP

On March 29, Ryan Segui, son of **Jeanette Hubbard** (Assistant Manager, UK Operations) flew to America with 38 friends from his school to attend an Advanced Space Academy Camp in Huntsville, Alabama.

The Space Academy challenges high school trainees in the science and technology of the space program. The group participated in role play sessions where they could be a Mission Specialist or a Pilot, which lead to a final 5 hour mission at the end of the week.

For Ryan, some of the highlights of the camp were 'Area 51' team building exercises for mental and physical tasks, conducting experiments in the Space Station simulator, 1/6th gravity chair and rocket construction. The campers also trained as pilots and learned about aeronautic design, jet aircraft simulations and orbital mechanics. Well done Ryan!



Ryan Segui (Front, Far Right)



## Young Eagles Fly Free!

Many of us are familiar with the **Experimental Aircraft Association (EAA)** as it relates to Oshkosh, which is considered the world's greatest general aviation celebration. But have you heard of Young Eagles? The **EAA's Young Eagles Program** was launched in 1992 and is an opportunity for children, ages 8-17, to go flying in a general aviation airplane for free! This program is made possible by generosity of local EAA members. Pilots volunteer their time and aircraft in order to make these rides available. Global Aerospace is proud to support this program and is also the lead insurer for EAA.

On June 23rd, **Bryant Dunn** (Underwriter, Parsippany) and his EAA Chapter 501 based out of Lincoln Park, NJ (N07) hosted their second Young Eagles event of the year. Five pilots volunteered their various aircraft and gave rides to 62 children! Aircraft included a Beechcraft Bonanza, Cessna Cardinal, Cessna Skylane, Piper Arrow, and a 1947 Luscombe. EAA 501 hosts 3 Young Eagles Rallies every year and since 1992 they have flown a total of 1,480 kids. Looking at the program nationwide, EAA Chapters have flown 1,782,246 kids!

Young Eagles is a vibrant program that has helped to introduce young people to the general aviation community and educate them about careers in aviation. Visit [www.young eagles.org](http://www.young eagles.org) to learn about some of the youth programs designed to turn a dream of flying into a reality.

According to one Young Eagles Pilot, "The reward is made up of the smiles and excitement we hear in those little voices and seeing their desire to explain to their parents how exciting and fun it was to soar over the hills, water, roads and houses."



Three lucky Young Eagles with Pilot, Greg Dwyer



# Milestones

## NEW EMPLOYEES

**Theresa Barks** - Accounting Assistant, Toronto  
**Eve Behncke** - Underwriter, Cologne  
**Rebecca Hills** - Receptionist, London  
**Steve Hughes** - Executive Underwriter, Toronto  
**Bryan Kutcher** - Underwriter, Dallas  
**Laura McGinn** - Claims Attorney, Parsippany

**Jutta Muhle** - Claims Co-ordinator, Cologne  
**Stephen Murray** - Underwriter, Parsippany  
**Kathleen O' Sullivan** - Administration Assistant- Front Desk, Toronto  
**Meena Tooray** - Pensions Administration Manager, London

## WEDDINGS & NEW ARRIVALS

### CONGRATULATIONS TO:

**Tammy Scherer** (Policy Specialist, Kansas City) adoption of Shelby Lynn-Marie, which became official July 8, 2013. Shelby is 4-years-old and was welcomed into Tammy's home on October 10, 2010.

**Dave Williamson** (Underwriter, Vancouver) and his wife Cindy on the birth of their twin girls Averie and Hadley born on June 6, 2013.



Shelby  
Lynn-Marie  
Scherer



Averie  
Williamson



Hadley  
Williamson

## PROMOTIONS

### CONGRATULATIONS!

**Tim Boland** (Los Angeles) was promoted from SVP, West Zone Manager to SVP, West Team Leader

**Claire Brown** (Parsippany) was promoted from Underwriter-Latin America to Senior Underwriter-Latin America

**Nick Methven** (Atlanta) was promoted from SVP, Central Zone Manager to SVP, Underwriting Executive

**Frank Turtola** (Parsippany) was promoted from SVP, Northeast Zone Manager to SVP, East Team Leader

## Congrats 2013 Service Award Recipients!

**Jeff Cassidy** (President and Chief Operating Officer, Parsippany) honored the 2013 U.S. Home Office Service Award recipients at a luncheon held on June 20, 2013 at Rockaway River Country Club.

To kick off a new tradition, Jeff invited two regional office employees to the Home Office luncheon. This year, **Paul Martin** (AVP, Regional Claims Manager, Kansas - 20 Years) and **Kelly Freeman** (Assistant Manager, CPF - 15 Years) joined the group in Parsippany for the celebration!

Thank you to all the 2013 recipients for your many years of dedicated service to Global Aerospace!



L to R: Rob Wary (5 years), Jessica Wujkowski (5 years), Suzanne Keneally (20 years), Lisa DeMichael (5 years), Monika Korkowski (5 years), Alyssa Turner (5 years), Paul Martin (20 years), Eleonora Yuditsky (5 years), Chris Trapani (10 years), Anthony Murphy (5 years), Irina Rass (15 years), Diane Nacarlo (15 years), Marina Mazour (15 years), Bob Corcoran (5 years), Rose Buscema (45 years), Ruth Joseph (15 years), Patricia Miranda (15 years), Judith Bailey (5 years), Diane Nestor-McMahon (5 years), Kelly Freeman (15 years), Paul Herman (25 years), Tom Kopacz (25 years). *Not Pictured:* Jeff Bruno (25 years), Juliono Mudajanto (5 years), Ann Marie Rybka (5 years), Julian Ortega (5 years)

## Anniversaries Congratulations to the following employees:

### MAY

<b>Rob Buckner</b>	Claims Adjuster, London	5 years
<b>Adam Martz</b>	AVP, Claims Manager, Los Angeles	5 years
<b>Amanda Romagnani</b>	Credit Manager, London	5 years
<b>Paul Martin</b>	AVP, Regional Claims Manager, Kansas - PBO	20 years

### JUNE

<b>Darren Martin</b>	PowerBuilder Developer, London	5 years
<b>Farrokh Irani</b>	PowerBuilder Developer, London	5 years
<b>Ruth Joseph</b>	Supervisor-Cash Ops, Parsippany	15 years
<b>Panny Dionissiou</b>	Payroll and Benefits Manager, London	20 years

### JULY

<b>Paul Dawes</b>	IT Support Specialist, London	5 years
<b>Venkatesh Prasad</b>	Test Lead, London	5 years
<b>Joseph Taccetta</b>	SVP, Airline Practice Leader, Parsippany	5 years
<b>Rose Buscema</b>	Sr. Exec. Admin. Assistant, Parsippany	45 years

### AUGUST

<b>Deborah Vanoy</b>	Accounting Specialist, Kansas - CPF	5 years
<b>Jeffrey Bruno</b>	EVP, Chief Underwriting Officer, Parsippany	25 years
<b>Paul Dray</b>	Insurance Finance Manager, London	35 years

## Run Global...RUN!

On June 29, 2013 **Cindy Wood** (Underwriting Assistant, Chicago) and **Therese Davis** (Admin. Manager, Chicago) participated in the **Dirty Girl Run** with some of their friends. Dirty Girl is a for-profit company that believes strongly in the fight for finding a cure for breast cancer and educating women on understanding the signs, symptoms, and risk factors of breast and ovarian cancer. Dirty Girl contributed \$250,000 to The Bright Pink charity partner in 2013. Participants ran, walked, climbed and crawled their way through a 3K obstacle course. It was a delightfully dirty day!



Therese Davis (far left) and Cindy Wood (center)

On July 6, 2013 **Jon Riemenschneider** (VP, Underwriting Manager - Chicago) and his daughters Jessica and Alyssa participated in **The Color Run**. The Color Run is a 5K paint race that celebrates healthiness, happiness, individuality, and giving back to the community. Participants were doused from head to toe in different colors at each kilometer. Over 60% of Color Runners are first-time 5K runners. Donations are raised for over 60 local and national charities.



L to R: Jon Riemenschneider, Jessica Riemenschneider, Alyssa Riemenschneider and her fiancé Chad and family friend Leah





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## Congratulations on 45 Years Rose!



Rose Buscema (Senior Executive Administrative Assistant) and Jeff Cassidy

In 1968 Lyndon B. Johnson was president, the U.S. was at war with Vietnam, the price of a gallon of gas was 34 cents, the median household income was \$7,743, a gallon of milk cost \$1.09 and the median price for a new home was \$26,000. It was in that year that 17 year old Rose Catlado graduated from St. Stevens high school in Brooklyn, New York and was in search of her first job.

Bill Finch, employed by Global predecessor company AAU in the Electronic Data Processing Department, encouraged Rose to apply for a job at

AAU. Rose was hired and started her job as a “floater” in the claims department with a starting salary of \$87.00 per week. On July 18, 1968 Rose put on her suit and heels (there was no such thing as business casual back then) and took the subway from her home in Brooklyn to AAU’s offices at 90 John Street in New York City.

“I have seen so much change in my years here, it is amazing. Change was usually greeted with some apprehension, but it always turned out for the better.” Rose recalls operating the then state-of-the-art telephone wired jack switchboard, taking shorthand, operating the Telex machine and using manual typewriters with carbon paper for copies. She attributes her longevity to the people she has worked with over the years. “I loved the people I worked with back then, and I love the people I work with now. It never entered my mind to look for another job. I loved the people here too much and always found the job interesting. Everyone has always been courteous to me, interested in what I have to say and solicited my advice. I’ve always felt valued here.” Throughout her 45 year tenure with AAU and Global, Rose has worked under six CEO’s!

**Thank you Rose for your many years of dedicated service to Global Aerospace!**

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**A special thank you to additional Global employees who contributed to the August issue:**

**Colin Bruno**

Parsippany

**Martin Cox**

London

**Bryant Dunn**

Parsippany

**Jeanette Hubbard**

London

**Stephen Riley**

London

**Jim Rohan**

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**Diego Suárez**

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