



2021 SM4 SAFETY RESOURCES AND CUSTOMIZED SERVICES **Community of Excellence**



A Comprehensive Approach
to Business Aviation Training



Safety, Security and
Regulatory Compliance for
Commercial Operators



Aviation Safety
Management Support



Human Factors and
Performance Improvement



Safety and Training for
Unmanned Aircraft Systems



Emergency Response and
Family Assistance



Operational Assessments and
Business Aviation Consulting



Comprehensive Medical,
Security and Travel Assistance



Upset Recovery Training



Fatigue Risk Management
Solutions



INSURE WITH CONFIDENCE



Community of Excellence

2021 SM4 Program at a Glance

The unique quality of aviation safety resources found in the innovative SM4 program is the result of the combined expertise of the safety program partners.

The 2021 program, available to general aviation clients* in the United States, includes an emphasis on the critical issue of business aviation's talent shortage. SM4 services are designed to enhance and support existing safety programs and provide a training roadmap to advance personal and professional development.

Level I: Complimentary Resources

Monthly Aviation Safety eBulletin, Online Resources, Safety Posters, Video Library and more.

www.sm4.global-aero.com

Level II: Global Clients - Online Safety Learning Management System (LMS)

Global Aerospace and the SM4 partners have developed a customized safety LMS that is designed to provide advanced training solutions for the current and next generation of aviation personnel.

Global Aerospace clients* will be provided with the tools and knowledge to further develop their understanding of safety management, professional performance and support their continuous improvement.

The LMS provides:

- **Easy, online access** to practical and interactive aviation safety training;
- **Time-efficient, impactful courses** that provide seamless integration into your organization's safety training program;
- **Specific** courses focusing on each SM4 partner's area of expertise;
- **Continually updated**, relevant content to keep up with the latest developments in business aviation safety;
- **Unlimited** number of user accounts per client;
- **Certificate of completion** provided to participants for each completed series.

Level III: Vista Elite Clients - Aviation Safety SWOT Analysis & Customized Services

Recognizing Your Achievements and Rewarding Your Safety:

Global Aerospace Vista Elite clients meet the highest operating safety standards and additionally quality for:

- A comprehensive SWOT analysis of their flight department
- Upon thorough review of the analysis, Vista Elite clients will be presented with customized safety service offerings from one or more of the SM4 partners.

*Excluding light aircraft clients

Level II: Online Learning Management System (LMS)

Receive Complimentary Access to Interactive Training Courses Provided by the Following Subject Matter Experts.



Aviation Insurance 101

An overview of the aviation insurance history.



Introduction to Emotional Intelligence

Explore the variables of social awareness and navigating its complexities.



SMS and Just Culture

Learn the key elements of promoting and fostering safety culture using safety tools, policies and objectives.



Introduction to Blue Threat

Explore the concepts of Blue Threat to understand how to tackle the challenge of human error.



ERP & Family Assistance

Learn the Top Ten priorities in the first six hours when an ERP is activated due to a crisis.



Travel Risk Management

Learn about travel risk management and the point of intervention.



Introduction to UPRT

Learn about loss of control in flight, improving the pilot training paradigm and mitigating the effects of pilot startle.



Fatigue Risk Management

This learning plan looks at the key fatigue stressor and effective way to mitigate fatigue risk.

Coming Soon! New courses will be added to the LMS in early 2021!